William Zonta Mendonça

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Software Architecture | Projects

Cover Letter

- Extensive professional experience in platform engineering, DevOps, and Site Reliability Engineering (SRE), leading initiatives in multi-cloud environments (AWS, Azure, VMware) with a focus on resilience, performance, and scalability of microservices-based systems.
- Expert in infrastructure as code automation and continuous integration/continuous delivery (CI/CD), using tools such as Terraform, Ansible, Kubernetes, Docker, GitHub Actions, and Jenkins. Designed integrated solutions with Dynatrace, Fortify, and SUSE Manager, reducing delivery lead time by up to 30%.
- Strategic role in coordinating technical teams distributed across Latin America, managing deadlines, and critical dependencies in high-complexity projects, as well as providing technical leadership, managing cross-functional teams, and aligning technical and business areas.
- Strong software engineering background, with proficiency in Java, Kotlin, Python, Bash, and Delphi, and extensive experience developing mission-critical enterprise applications, including projects for the public sector and major international consulting firms.
- Executive education and multiple relevant certifications (PSM I, DevOps Leader, RPA Specialist, Application Security), with international experience in operations in Mexico, the USA, Argentina, and Uruguay.
- Technical knowledge in Rancher, SUSE Linux, Kubernetes, Docker, GitHub Actions, Jenkins, Terraform, Ansible, Java, Kotlin, Python, PHP, Delphi, Bash, Oracle, MySQL, MongoDB, AWS, Azure, VMware, and storage solutions (Pure Storage).

Education & Languages

- **MBA** – Gestão da Qualidade em Tecnologia da Informação | Anhembi Morumbi
- **Bachelor's Degree** – Sistema de Informação | Mackenzie
- **Technical Degree** – Processamento de Dados | Colégio Paralelo
- **English** – Advanced technical reading and Intermediate oral communication
- **Spanish** – Intermediate

Techinical Skills

- **Technical** – GitHub, Rancher, SUSE Linux, Kubernetes, Docker, Jenkins, Terraform, Ansible
- **Languages** – Java, Kotlin, Python, PHP, Delphi, Bash, Oracle, MySQL, MongoDB
- **Management & Frameworks** – Scrum, Kanban, SRE, ITIL
- **Infrastructure & Cloud** – AWS, Azure, Vmware

Profissional Experience

Optima Latam *(Medium-sized Argentina multinational)*	**2016 – Present**

Lead Software Architect

- Technical leadership in large-scale digital transformation initiatives as Tech Lead and Solution Architect for critical projects in Latin America (Mexico, Colombia, Brazil), coordinating distributed multidisciplinary squads to ensure high-impact deliveries and adherence to SLAs and strategic KPIs.
- Implementation and governance of CI/CD pipelines for hybrid environments and architectures based on monolithic and microservices systems, focusing on agility, scalability, security, and compliance in regulated, multi-cloud environments (AWS, Azure).
- Designed and implemented a proprietary deployment automation tool in Java, integrating client SDKs with tools such as Dynatrace (observability), Fortify (code security), ANT (build

automation), and quality gates, achieving a 30% reduction in delivery lead time, increased traceability, and alignment with ISO and OWASP quality frameworks.
- Acted as Technical Program Manager (TPM) in complex environments, ensuring agile project governance, alignment between technical and executive stakeholders, risk management, and strategic prioritization of business-driven demands, with a full-stack mindset.

OpenText (Microfocus | Borland)   2008 – 2016
(Large American multinacional)

Software Architect
- Software development in Java, .NET, and C#, including functional analysis, requirements gathering, system modeling, and technical specifications for corporate solutions.
- Participated in high-impact projects, including the financial system for the São Paulo City Hall, focusing on legacy systems integration, regulatory compliance, and efficiency in public financial processes.
- Responsible for application architecture design, backend coding, evolutionary and corrective maintenance, and performance validation, ensuring scalable solutions that meet business and governance requirements.
- Direct interface with business areas and key users, participating from functional prototyping to final production delivery, applying agile methodologies and best practices in software engineering.

GMD Logística   2005 – 2008
(Small Brazilian company)

System Analist | Developer
- Responsible for internal systems in the transportation sector. Designed, architected, and developed Delphi systems integrated with Oracle. One of the systems validated and analyzed equipment for FIAT's supply chain.

Brazilian Companies   1997 – 2005

Developer
- Worked at several companies as a Delphi and Java developer, involved in new solutions and maintaining legacy applications.

Additional Courses

Cloud & Devops
- **AWS** – AWS Certified Cloud Practitioner
- **GitHub** – GitHub Advanced Security | GitHub Administrator | GitHub Actions | GitHub Copilot | GitHub Foundations
- **The Linux Foundation** – Introduction to DevOps and Site Reliability Engineering
- **SUSE** – SCA in SUSE Linux Enterprise Server 15 | SCDS in SUSE Manager 4 | SCA in Rancher Manager 2.7 for Rancher Prime
- **DevOps Institute** – DevOps Leader (DOL)
- **BerkeleyX** – Software as a Service
- **MITx** – Introduction to Computer Science and Programming

Management & Security
- **scrum.org** – Professional Scrum Master™ I (PSM I)
- **OpenText** – Fortify Foundations Specialist | Robotic Process Automation Author Specialist | ALM Octane Agile Specialist | ALM Octane v15 Certified Professional